

## Update Your Electronic Prescribing Status

1. Log into your MQA Online Services Portal:  
<https://mqaonline.doh.state.fl.us/datamart/voservicesportal/>
2. On your "My Dashboard," view "Manage My License" and select "Electronic Prescribing" from the dropdown menu.
3. Press "Select" to move to the next screen.

The screenshot displays the MQA Online Services portal. At the top, the Florida Health logo is on the left, and the text "MQA Online Services" is in large white font on a blue background. Below this, a navigation bar shows "Logged in as Test, 831 Test" and links for "Update Account", "Logoff", and "Contact Us".

The main content area is titled "My Dashboard" and contains important information about the dashboard, including renewal notices and instructions for license management. Below this information, there are several sections:

- Manage My License:** This section is highlighted with a red circle. It shows a dropdown menu for "Medical Doctor" with "Electronic Prescribing" selected. A "Select" button is next to it.
- My Application:** This section allows users to start a new application or resume a previously saved one. It includes dropdowns for "Choose a Board/Council", "Choose a Profession", and "Choose an Application", followed by a "Select" button.
- Additional Activities:** This section lists various activities with "Select" buttons: "Authorized Representative", "Add My License or Previous Application", "Check Application Status", "View Exam Results", "Emergency/Disaster Volunteer", "Licensure Documents" (with a "Choose a License Type" dropdown), and "Physician Workforce Survey" (with "Medical Doctor #" next to it).

At the bottom of the page, there is a footer with links for "Privacy Statement", "Disclaimer", "Feedback", and "Email Advisory". Below the footer, the copyright information reads "© 2019 FL HealthSource, All Rights Reserved Florida Department of Health | Division of Medical Quality Assurance Web Portal" and the Florida Health logo is on the right.

4. Review the introduction about the new law and select “next” to move to the next screen.

**Florida HEALTH** MQA Online Services

Medical Doctor License # Logged in as Test, 831 Test

[Update Account](#) | [Logoff](#) | [Contact Us](#)

**Introduction**

- Electronic Health Records / Prescribing
- Summary (pre-fees)

**Electronic Prescribing - Introduction**

Section 456.42(3), Florida Statutes (F.S.), requires a health care practitioner licensed by law to prescribe medicinal drugs, including controlled substances, who maintains a system of electronic health records as defined in section 408.051(2)(a), F.S., or who prescribes medicinal drugs as an owner, an employee, or a contractor of a licensed health care facility or practice that maintains such a system and who is prescribing in his or her capacity as such an owner, an employee, or a contractor, may only electronically transmit prescriptions for such drugs.

Press "Next" to continue.  
Press "Cancel" to cancel this application and return to the main menu.

[Next](#) [Cancel](#)

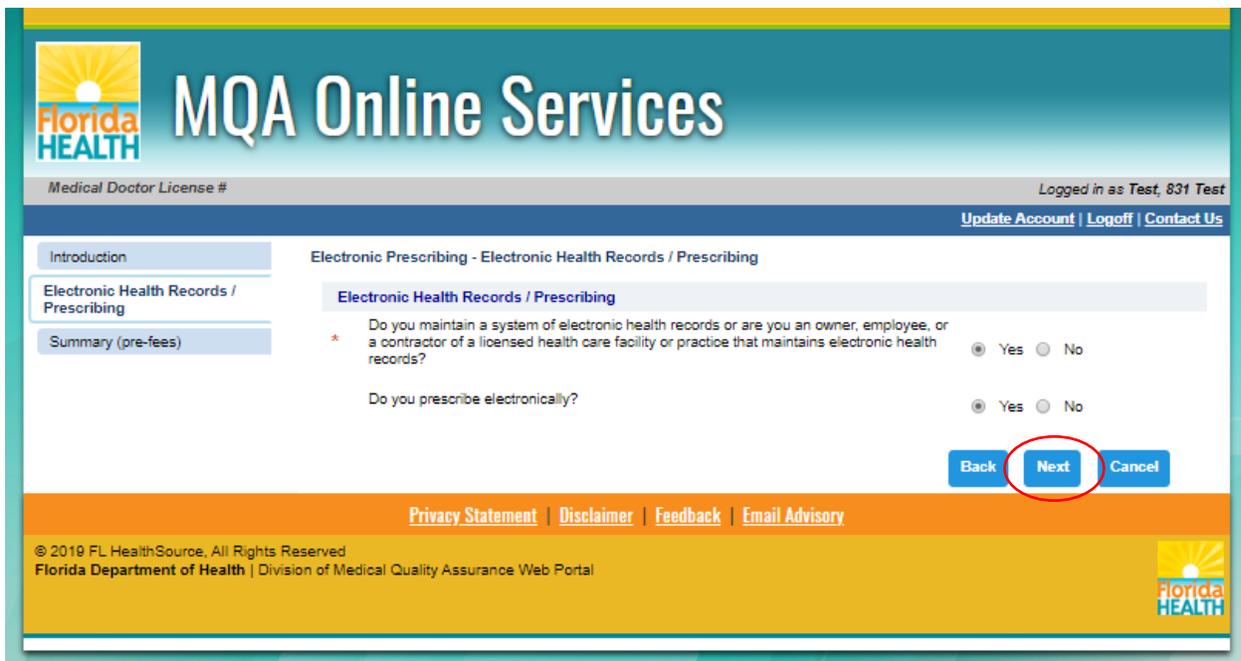
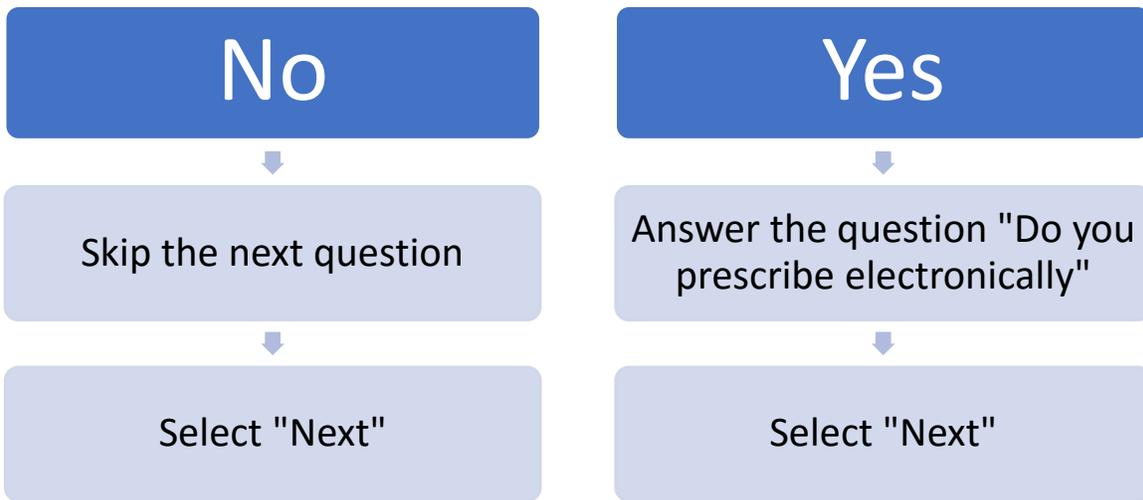
[Privacy Statement](#) | [Disclaimer](#) | [Feedback](#) | [Email Advisory](#)

© 2019 FL HealthSource, All Rights Reserved  
Florida Department of Health | Division of Medical Quality Assurance Web Portal

**Florida HEALTH**

5. You are introduced with a mandatory question:

Do you maintain a system of electronic health records or are you an owner, employee, or a contractor of a licensed health care facility or practice that maintains electronic health records?



6) If you answered “Yes” to “Do you prescribe electronically?” then skip to page 7.

7) If you answered “No” to “Do you prescribe electronically” you will be presented with the ability to “Request a Waiver” from the electronic prescribing requirement due to demonstrated economic hardship, technological limitations that are not reasonably within the control of the practitioner, or another exceptional circumstance demonstrated by the practitioner.

- Select all the reasons you may need a waiver then attest you have provided truthful information.
- Select “Next” to move to the next screen.

The screenshot displays the 'MQA Online Services' web portal. The header includes the Florida Health logo and the text 'MQA Online Services'. Below the header, there is a navigation bar with 'Medical Doctor License #' and 'Logged in as Test, 831 Test'. The main content area is titled 'Electronic Prescribing - Electronic Health Records / Prescribing'. It contains a form with the following sections:

- Electronic Health Records / Prescribing**
  - Do you maintain a system of electronic health records or are you an owner, employee, or a contractor of a licensed health care facility or practice that maintains electronic health records?  Yes  No
  - Do you prescribe electronically?  Yes  No
- Electronic Prescribing Waiver**

A health care practitioner who maintains a system of electronic health records and is unable to electronically transmit prescriptions for medicinal drugs may request a waiver from the electronic prescribing requirement due to demonstrated economic hardship, technological limitations that are not reasonably within the control of the practitioner, or another exceptional circumstance demonstrated by the practitioner. A waiver may not exceed one year.

Choose all of the reasons you are applying for a waiver from electronically transmitting prescriptions and provide an explanation.

  - Economic Hardship:  Yes  No
  - Technology Limitations:  Yes  No
  - Exceptional Circumstance:  Yes  No

I, the undersigned, state that I am the person referred to in this Request for Waiver of Electronic Prescribing Requirement in the state of Florida. I recognize that providing false information may result in disciplinary action against my license, pursuant to section 466.087, Florida Statutes:  Yes

Buttons: Back, Next, Cancel

The 'Next' button is circled in red. The 'Yes' radio button for the 'Exceptional Circumstance' question is also circled in red.

Footer: © 2019 FL HealthSource, All Rights Reserved. Florida Department of Health | Division of Medical Quality Assurance Web Portal. Florida Health logo.

8) You will then be prompted to provide an explanation for each reason you are applying for a waiver.

- In complete sentences, provide an explanation that fully demonstrates your need to have a waiver.
- Select “Next” to move to the next screen.

**Florida HEALTH** MQA Online Services

Medical Doctor License # Logged in as Test, 831 Test

[Update Account](#) | [Logoff](#) | [Contact Us](#)

**Introduction** | **Electronic Prescribing - Electronic Health Records / Prescribing**

**Electronic Health Records / Prescribing**

Summary (pre-fees)

**Electronic Health Records / Prescribing**

\* Do you maintain a system of electronic health records or are you an owner, employee, or a contractor of a licensed health care facility or practice that maintains electronic health records?  Yes  No

Do you prescribe electronically?  Yes  No

**Electronic Prescribing Waiver**

A health care practitioner who maintains a system of electronic health records and is unable to electronically transmit prescriptions for medicinal drugs may request a waiver from the electronic prescribing requirement due to demonstrated economic hardship, technological limitations that are not reasonably within the control of the practitioner, or another exceptional circumstance demonstrated by the practitioner. A waiver may not exceed one year.

Choose all of the reasons you are applying for a waiver from electronically transmitting prescriptions and provide an explanation.

Economic Hardship:  Yes  No

Explanation:

Technology Limitations:  Yes  No

Explanation:

Exceptional Circumstance:  Yes  No

Explanation:

I, the undersigned, state that I am the person referred to in this Request for Waiver of Electronic Prescribing Requirement in the state of Florida. I recognize that providing false information may result in disciplinary action against my license, pursuant to section 458.087, Florida Statutes:  Yes

[Back](#) [Next](#) [Cancel](#)

[Privacy Statement](#) | [Disclaimer](#) | [Feedback](#) | [Email Advisory](#)

© 2019 FL HealthSource, All Rights Reserved  
Florida Department of Health | Division of Medical Quality Assurance Web Portal

**Florida HEALTH**

9) Please review your information to make sure all answers are correct. Then press "Continue" to move to the next screen.

**Florida HEALTH** **MQA Online Services**

Medical Doctor License # Logged in as Test, 831 Test

[Update Account](#) | [Logoff](#) | [Contact Us](#)

**Introduction**  
**Electronic Health Records / Prescribing**  
**Summary (pre-fees)**

**Electronic Prescribing - Application Summary**  
Review the data and press "Continue" to submit this application.  
Press "Back" to return to the previous section.  
Press "Cancel" to cancel this application and return to the main menu.

**Application Details** | License Type: **Medical Doctor** | Application Date: **12/19/2019**

**Electronic Health Records / Prescribing** [Edit](#)

Do you maintain a system of electronic health records or are you an owner, employee, or a contractor of a licensed health care facility or practice that maintains electronic health records? Yes

Do you prescribe electronically? No

**Electronic Prescribing Waiver**

A health care practitioner who maintains a system of electronic health records and is unable to electronically transmit prescriptions for medicinal drugs may request a waiver from the electronic prescribing requirement due to demonstrated economic hardship, technological limitations that are not reasonably within the control of the practitioner, or another exceptional circumstance demonstrated by the practitioner. A waiver may not exceed one year.

Choose all of the reasons you are applying for a waiver from electronically transmitting prescriptions and provide an explanation.

Economic Hardship: Yes  
Explanation: Test

Technology Limitations: Yes  
Explanation: test

Exceptional Circumstance: Yes  
Explanation: Test

I, the undersigned, state that I am the person referred to in this Request for Waiver of Electronic Prescribing Requirement in the state of Florida. I recognize that providing false information may result in disciplinary action against my license, pursuant to section 456.067, Florida Statutes: Yes

[Back](#) | [Continue](#) | [Cancel](#)

[Privacy Statement](#) | [Disclaimer](#) | [Feedback](#) | [Email Advisory](#)

10) Please certify the information you have provided is true and correct. Providing false information may result in disciplinary action against your license, pursuant to section 456.067, Florida Statutes.

Click "Continue" to complete the process.

The screenshot displays the 'MQA Online Services' web portal. At the top left is the Florida Health logo. The main header reads 'MQA Online Services'. Below the header, there is a navigation bar with 'Medical Doctor License #' on the left and 'Logged in as Test, 831 Test' on the right, with links for 'Update Account', 'Logout', and 'Contact Us'. A sidebar on the left contains three menu items: 'Introduction', 'Electronic Health Records / Prescribing', and 'Summary (pre-fees)'. The main content area is titled 'Electronic Prescribing - Attestation' and contains instructions: 'Press "Back" to return to the previous section.', 'Press "Continue" to continue.', and 'Press "Cancel" to cancel this application and return to the main menu.' Below these instructions is a certification statement: 'I certify the information in this form is true and correct.' with radio buttons for 'Yes' (selected) and 'No'. At the bottom right of the main content area are three buttons: 'Back', 'Continue' (circled in red), and 'Cancel'. The footer contains links for 'Privacy Statement', 'Disclaimer', 'Feedback', and 'Email Advisory', along with copyright information: '© 2019 FL HealthSource, All Rights Reserved. Florida Department of Health | Division of Medical Quality Assurance Web Portal' and the Florida Health logo.